

Visit the City Hall in 2020

Stockholm City Hall is a political office building with restricted access. Therefore, all groups must enter with a guide. Groups consisting of more than 10 visitors are required to pre-book their visits, either with one of our City Hall guides or with a local guide qualified to guide at the City Hall.



Booking

Guided tour with City Hall guide

If you would like to book a tour with one of our City Hall guides, please send your booking request to cityhalltours@stockholm.se. Since the available time slots for guided tours are sometimes limited, we ask that you suggest several different times and dates for your visit in the email. The maximum amount of visitors per group is 50, with the exception of schools where the maximum amount of visitors per group is 35.

Guided tour with local guide

If you would like to book a guided tour with a local guide, please contact the guide directly. You do not need to make a reservation with the City Hall first. Authorized guides can be found on Visit Stockholm's website:

<https://www.visitstockholm.com/guides/experience-stockholm-with-a-personal-guide/>

Opening hours

Unless stated otherwise, the regular opening hours for the City Hall are Monday-Sunday 08:30-16:00. Groups entering with a local guide are welcome at any time during these opening hours as long as they observe our 15 minute rule, when we are closed for admissions. These times include: 09.55-10.10, 10.55-11.10, and 11.55-12.10.

Please note that we sometimes have to close earlier, due to many different activities and events taking place at City Hall.

Information about limitations in the opening hours can be found on our website, under the tab for professionals in the travel and tourism industry.

Stockholms Stadshus

Tel: 08-508 290 58
Hantverkargatan 1
Bokning: cityhalltours@stockholm.se
111 52 Stockholm
Tillstånd, begränsningar mm:
guideinfo.stadshuset@stockholm.se

Annual dates when the City Hall is closed:

January 1

June 6

December 9, 10 and 11

December 24, 25 and 26

Admission

Ticket prices are subject to seasons:

Low season 1 November – 31 March

High season 1 April – 31 October

Guided tour with City Hall guide

Adult: 90/120 SEK

Student and senior: 80/100 SEK

Youth 7-19 years: 40 SEK

Children 0-6: Free of charge

Guided tour with local guide

Adult: 80/100 SEK

Student/senior: 80/100 SEK

Youth 7-19 years: 40 SEK

Children 0-6: Free of charge

Since the City Hall is not a museum, 25% VAT is included in the price.

Payment

We accept most credit cards, except Diners and Union Pay.

Cash payment can be made in Swedish Krona (SEK) In the City Hall Tower, we only accept credit card.

Voucher and invoicing

The City Hall accepts vouchers for payment. For reference, new voucher customers should submit a copy of their vouchers to: cityhalltours@stockholm.se. A valid voucher needs to contain the following information:

- It has to be issued to the City Hall of Stockholm
- Type of service, e.g. "Entry with local guide"
- Date of visit
- Name of the company
- Invoicing address
- Contact number and email address
- VAT-number/CVR-number
- Tour reference
- Number of visitors (specify no. of children/age)

Payment is required within 30 days of the invoicing date. We are not able to include the original voucher in the invoice but group details will be listed in an attachment.

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In case of missed or delayed payment, we reserve the right to deny future payments with vouchers. In such an event, payment has to be made by cash or credit card upon entry to the City Hall instead.

Please note that we are not able to help print vouchers but we do require a physical copy of the voucher to be presented upon arrival.

Penalty interest

Interest on late payment will be charged according to the Swedish Interest Act. If a payment reminder is issued, a payment reminder fee will be charged in accordance with Swedish law.

Contact information

If you have any questions about vouchers and invoicing, please contact our financial administrator:

Tel: +46 (0)8 508 29 038

E-mail: linn.wipestrand@stockholm.se

Accessibility

The City Hall is accessible to visitors with disabilities. The guided tour takes place on two different floors and lifts are available to both floors. There is a permanent ramp located inside the courtyard by the visitor's entrance and we can arrange for a smaller ramp to be placed outside the gift shop. Please call the City Hall gift shop on +46 (0)8 508 290 78 if you would like for us to prepare the smaller ramp.

Parking

There is limited parking available in the vicinity of the City Hall but it is possible to drop off visitors at both Norr Mälarstrand and Hantverkargatan 1.

Gift shop

We accept almost all credit cards except for Diners and Union Pay. We accept cash payment in Swedish Krona (SEK). If you need to contact the gift shop, please call: +46 (0)8 508 290 78.

Toilets

Toilets are located at the entrance and exit to the City Hall. There are also public toilets located in the right hand corner of the courtyard, by the pillars. The public toilets are open from 08.00-18.00.

Photography

Photography is permitted inside the City Hall but on certain days with many visitors, possibility may be limited. Please note that the

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group has to stay together at all times and that visitors are not allowed to walk away from the guide to take photos.

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